



my|evolution
Communications as a Service



MOBILE
WORLD CONGRESS SHANGHAI
世界移动大会·上海

MVNO  **SYNAMICS™**



Asia Growth Opportunities for IOT & M2M MVNOs

16th July 2015



About MY Evolution

First M2M MVNO in Asia

Celebrating 6th year

Served near to 200 B2B

Operating across 4 countries

- We support IOT & M2M initiatives with specifically adapted **Machine-to-Machine Services, Global Data Access** and **Connectivity Solutions**
- With IOT & M2M Services & Solutions, our business partners can manage efficiently communication between their IT systems and remote communicating devices



MY Evolution is a **dedicated M2M Telecom Service Operator** operating across Asia



Business Model

MY Evolution is an Asian MVNO that provides
IOT & M2M solutions in Emerging Markets
We are not a Telco, we are not an SI, we are both.

Historically, the company derives revenues from the following streams :



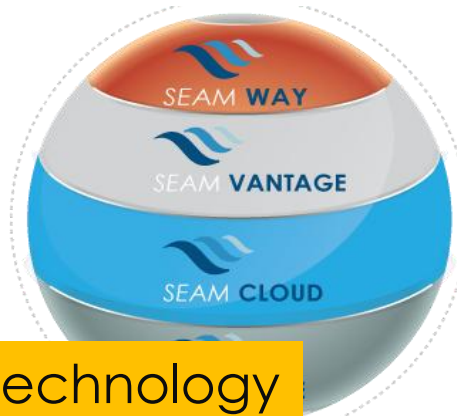
M2M Data & SMS
Management



MVNO



M2M Asset Management
& Connectivity



Technology



M2M Solution
Enablement



SI

What's is the trick ?

Change this Model

To this Model

High ARPU \$15
Low SAC

High Churn (Months)
Low Margin (Resell)



Lean Organization

MVNO

Low ARPU \$2
High SAC

Low Churn (Years)
High Margin (IT)



Lean Organization

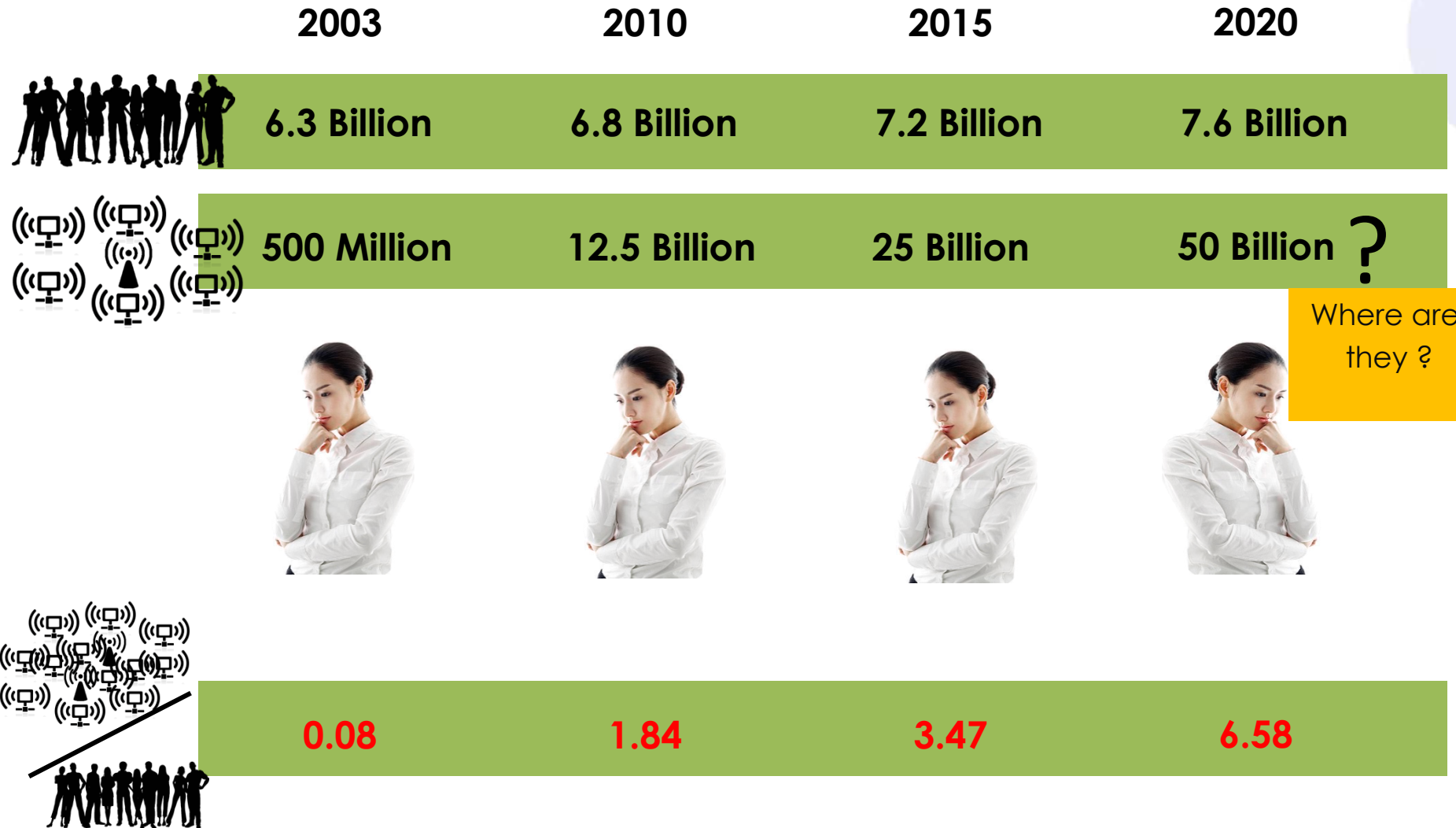
M2M



IOT Growth Areas

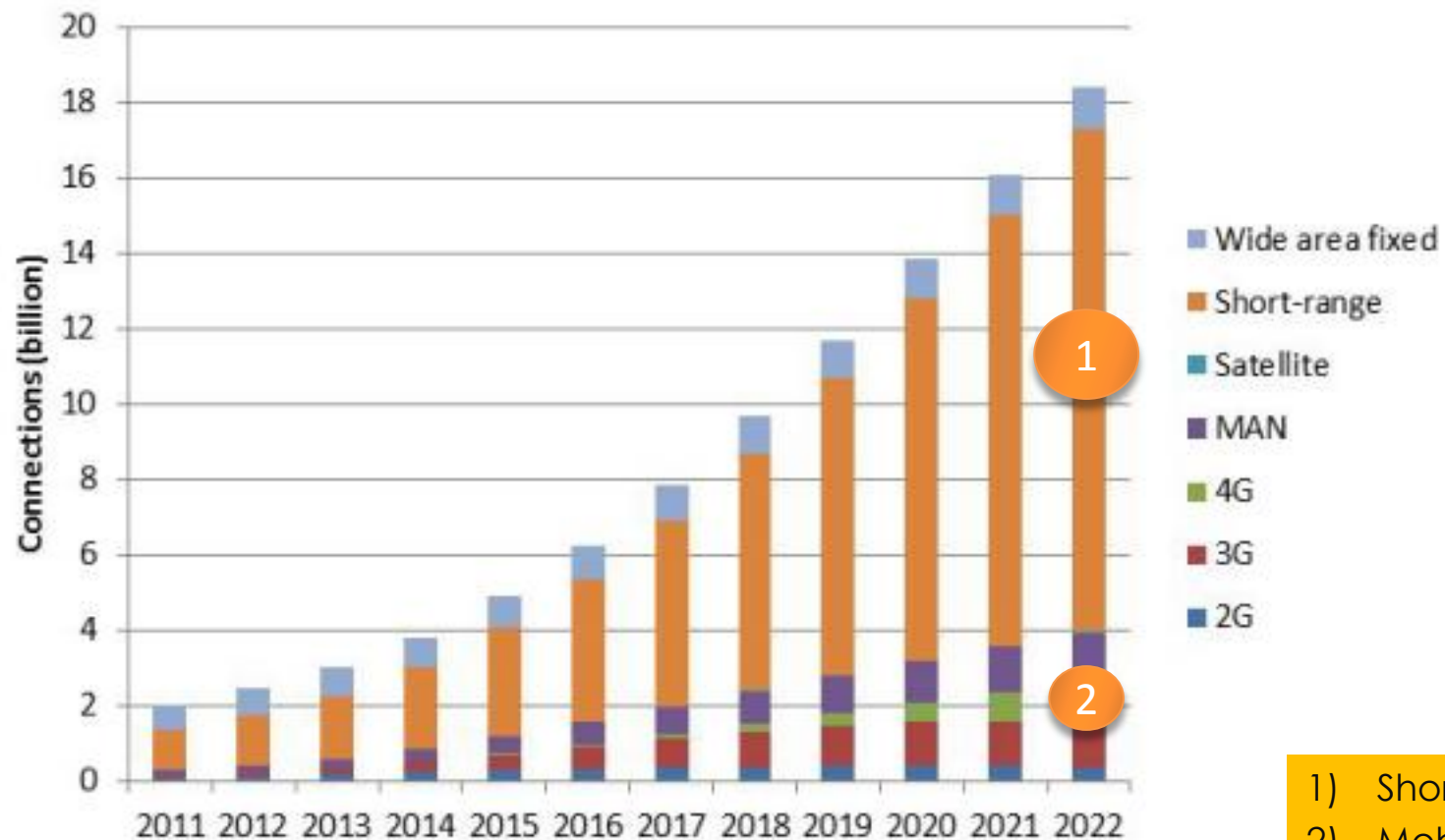


Connected Devices Market



Which Technologies

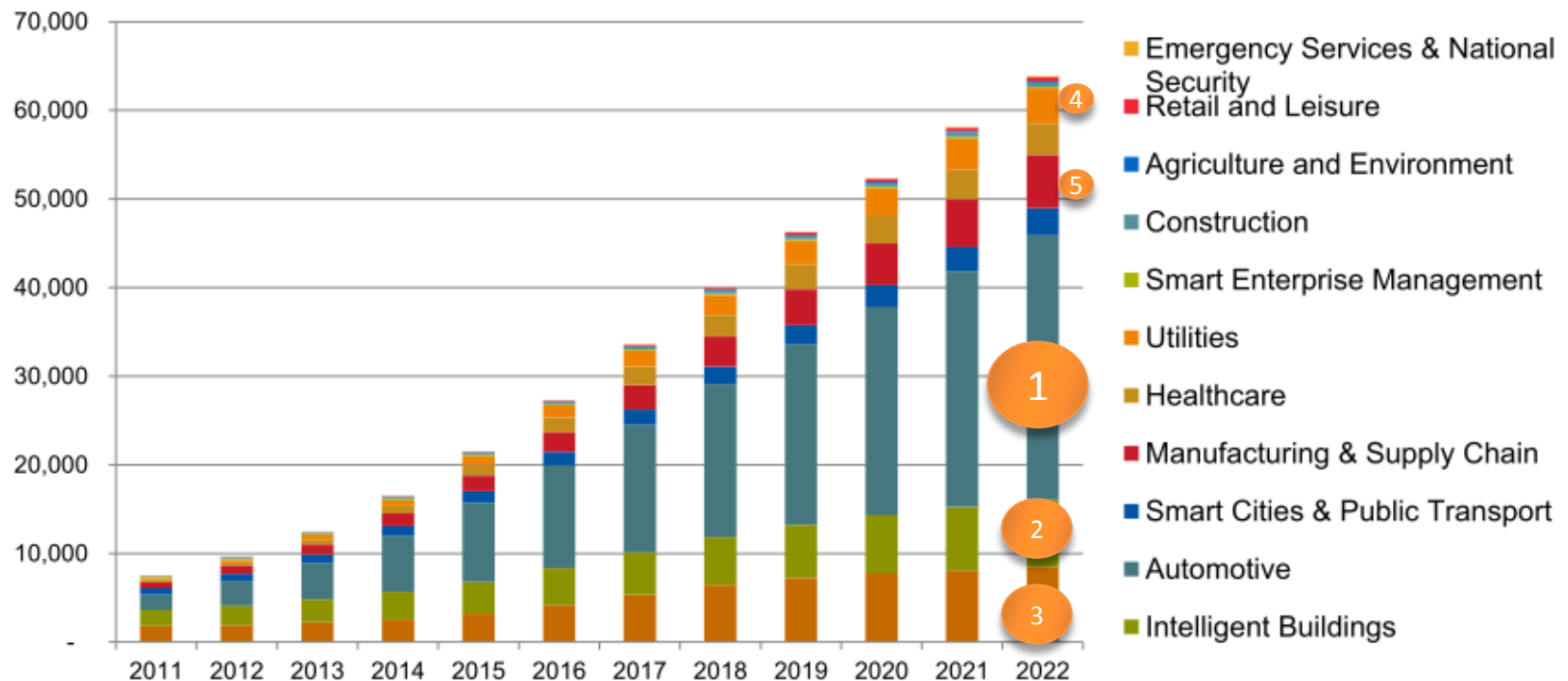
Figure 1: Global M2M connections 2011-22 by technology [Source: Machina Research, 2012]



- 1) Short Range
- 2) Mobile

For what Revenue

M2M- MNO Expected Revenue Worldwide [\$B] (Machina research, Sept. 2013)



1) Automotive
2-3) Buildings & HealthCare
4-5) Utilities & Retail



Customers Attraction with Innovation



Customers Expectations



IoT

Consumers

- TRENDY CONNECTED DEVICES (HW)
- USE CURRENT DATA CHANNELS (WIFI, SMARTPHONE,...)
- CONSOLIDATED SERVICES
- SINGLE PAYMENT (APP-STORES)

Single Bill

Multiple Shops – Single Marketplace

Single Payment & Clearing

Single Call Center

Near Field Communication Standards



M2M

Enterprise Productivity and Profitability

- FLEXIBILITY AND TIME TO MARKET
- PRICE CONTROL AND RISK REDUCTION
- INTERNATIONAL FOOTPRINT
- ASSET MANAGEMENT
- QUALITY, SCALABILITY & SERVICE

Integration Services with Legacy IT

Security & Always On

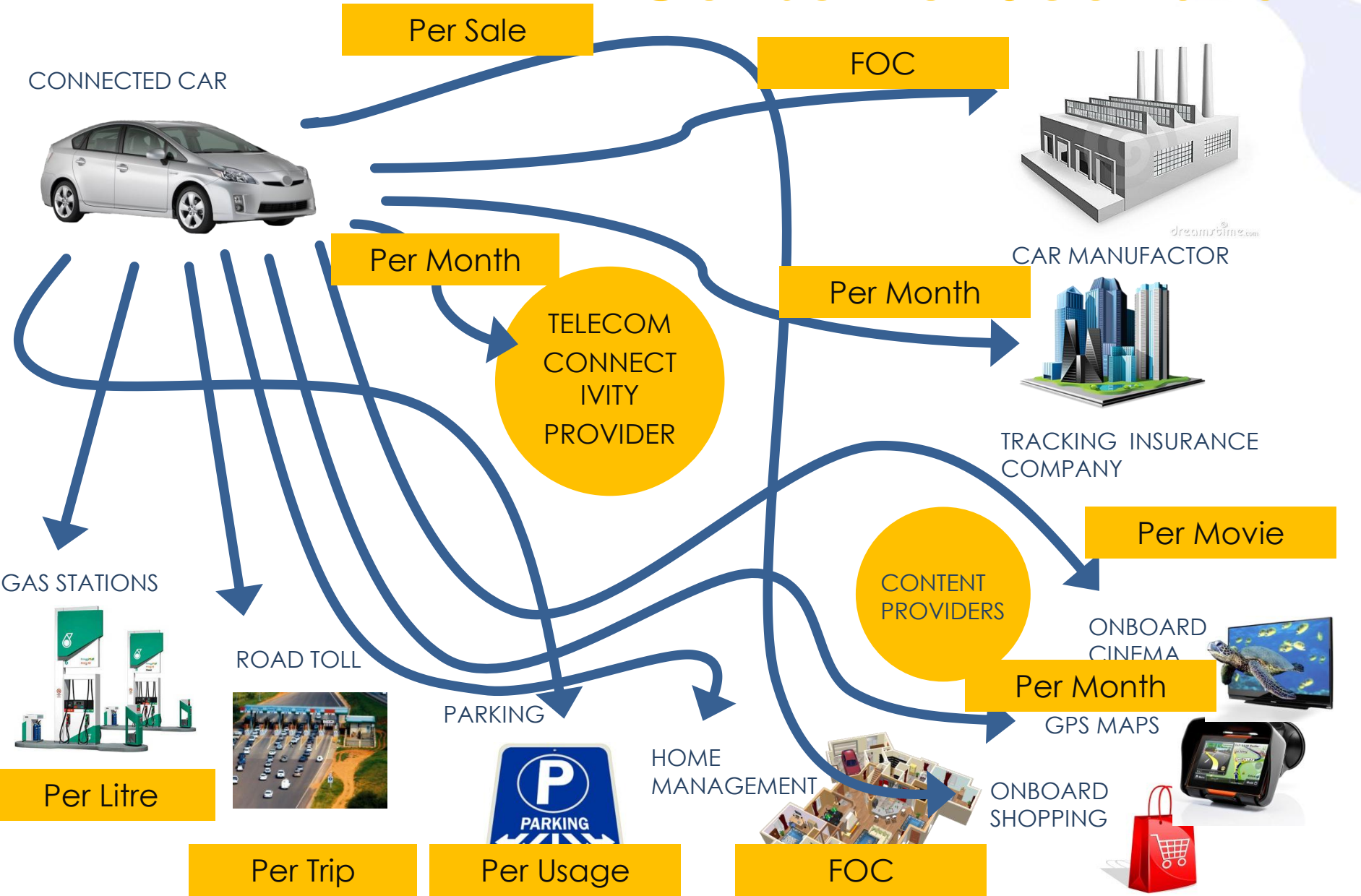
User and Role Based Operations

Multiple M2M Asset Types (Buildings, Fleets,...)

Support & Troubleshooting Services

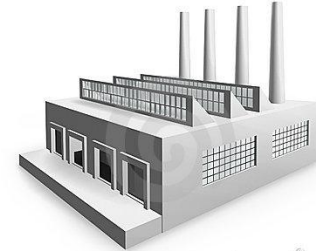
Cost

Consumer Scenario



Consumer Scenario - Target

CONNECTED CAR



CAR MANUFACTURER



TRACKING INSURANCE
COMPANY

TELECOM
CONNECT
IVITY
PROVIDER

CONTENT
PROVIDERS

ONBOARD
CINEMA



GPS MAPS



ONBOARD
SHOPPING



HOME
MANAGEMENT



PARKING



ROAD TOLL



GAS STATIONS

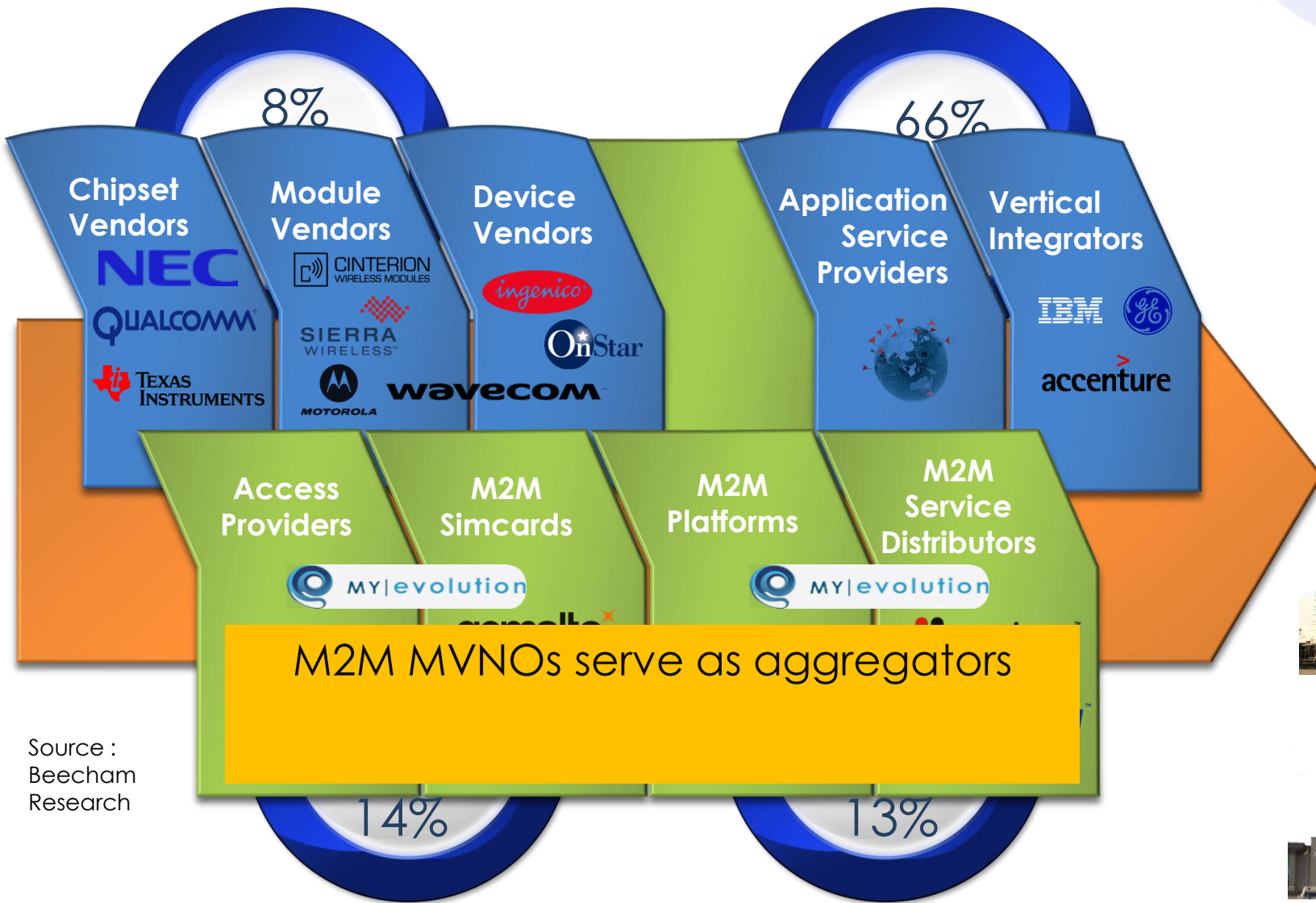




Growing Revenues



M2M Value Chain



Retail



Corporate



Government

Key 1 : Provide IT Services



The puzzle pieces represent the following IT services:

- Cost Saving Analysis
- Device Certification
- System Integration
- International Expansion
- Eco-System Consolidation
- Project Management
- Training
- Go To Market
- Managed Services

Key 2 : Provide M2M features

Real-time Provisioning & Usage
-
SIM Card Management

Billing & Invoicing for End-Users
-
BI reports

Managed IP services
-
SMS & Lifecycle Workflows

24/7 Support

Smart Pricing

APIs and Web Services

M2M Cloud Services

Alerts & Triggers

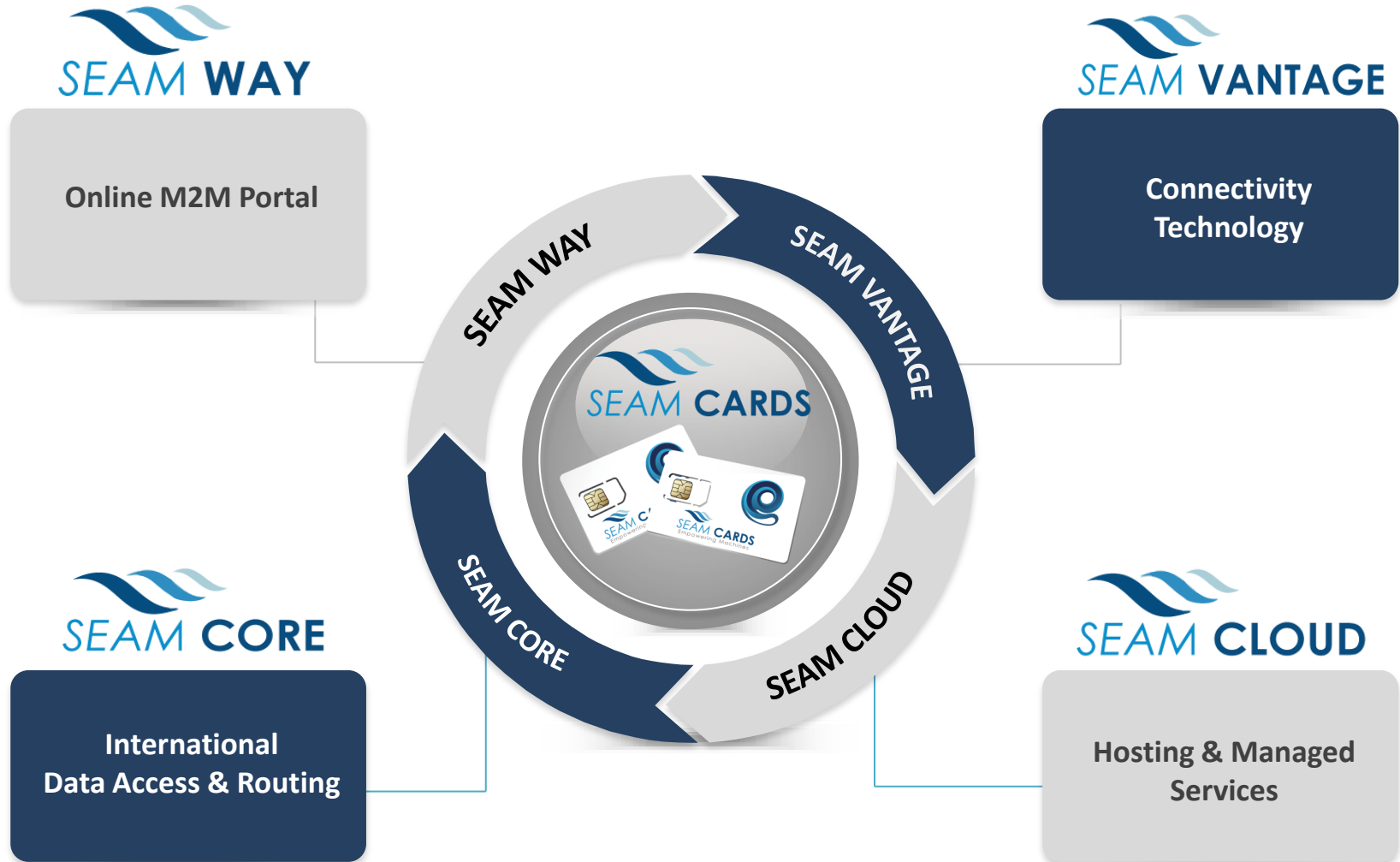
Multi-country Access Coverage

Location Based Services

Secured VPN

Key 3 : Provide Technology **SEAM Suite**

“Service Enablement for Advanced Machines”



Key 4 : Provide Upsell Innovate & Innovate more

SEAM CRM M2M



SMEs use CRM for
B2B2C for their
devices & simcards

SEAM Market Place



SMEs can sell Online
and use Telecom
grade payment &
billing options

SEAM Border LBS & Fix IP



Position Anywhere
Static Everywhere



Real Life Cases



Real Life Utility **Water** Project

Malaysia

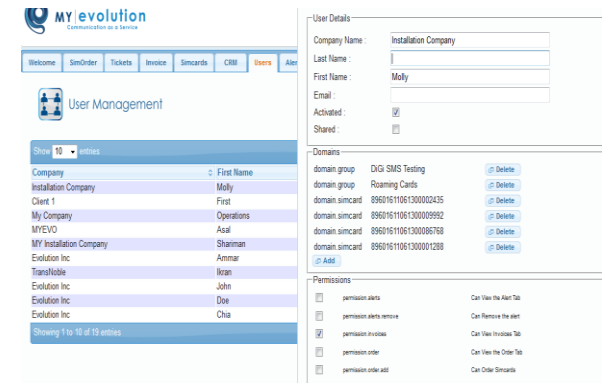
- Successful Challenges solved for a Water Utility
 - SMPP SMS Integration to remove hassle of hundreds of receiving modems
 - Specific Alarm Workflow integrated with legacy Workforce Management
 - Global Management across operators
 - Fixed Asset Positioning (LBS) for all cards
 - User Management Roles for Deployment Team



System Integration



Positioning



Delegated Roles

Real Life **B2B2C** Tracking Project

Singapore



Dealer Management

Device Management

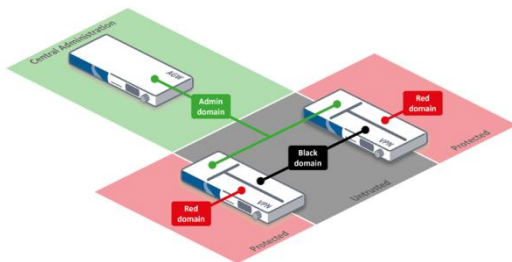
Traffic Management

Global Business

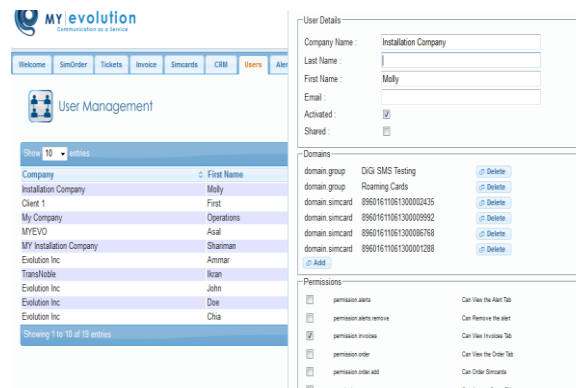
Real Life Asset Security Project

Malaysia

- Successful Challenges solved for Asset Security Company
 - Data & SMS domain Separation for Multiple Security Company
 - B2B2B delegated self-care management
 - Specific SLAs with 24/7 Level 2 Support



Domain Separation



Delegation



Support Services

End to End Partners & Solutions

- **Street Lighting Communications**

- Partner with World Leader
- Command Center
- Large Band Freq
- Integration / Manage Service



- **Smart Farming**

- Partner with Live Farming Manufacturer
- Provide Live Asset trace & track solutions



- **Water Management**

- Partner with the 3 main Asia logger hardware
- Build Pressure and Flow monitoring Solution custom made for Asia utilities requirements



- Partner with Supporting **Governments Agencies**

- MDEC,
- MCMC,
- CREST,
- ...



Key Success Factors

Challenge Category	Challenges	Key Success Factors
Market Pressures	Price & Profitability Competition from Broadband Time to Launch Innovate vs Imitate	Innovative Product Pricing Right Market Positioning Faster Time to Market
Cost	CAPEX / OPEX Cost Avoidance	Cost Optimization Operation Efficiency
Customer	Customer Experience Customer Retention	Unify the Customer Experience
Partner Management	Wholesale Contracts Right Sized Commercials	Embrace Digital Revenue Share Models

Control on your
technology for
customization

Easy to use and
Easy to share

Lean organization
Standard processors

Ecosystem is good,
don't play alone

Conclusion

For Data-MVNOs, IOT & M2M are long term key area
Be prepared to become a System Integrator

- MY Evolution is the ***first IOT & M2M dedicated Service Provider in Asia***, dedicated to solve the M2M challenges of our customers





Thank you

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